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MICATRONIC
TECHNOLOGY

Kullanım Kılavuzu & Garanti Belgesi
User Manual & Certificate of Warranty

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User Manual & Certificate of Warranty

Dear customer,

This user's manual has been prepared for UFO MICATRONIC heater, models T23EN and T19EN. You have purchased a high quality and efficient UFO heater which had been produced according to relevant safety regulations and standards.

We would like to thank you for your right choice and for your confidence in UFO.

For an efficient and safe use, please read this manual carefully and pay attention to the safety precautions section. Keep this manual in a safe place for future reference.

We wish you to enjoy your product for better days and times..

UFO brand products are produced in the manufacturing plant which have ISO 9001:2008 Quality Management System certificate.

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1. SAFETY PRECAUTIONS

This section contains information which is necessary before, during and after usage of the device. Please pay attention to the warnings below, in order to avoid and reduce the risk of injury and fire.

WARNING! In order to avoid overheating, do not cover the heater.

- Check whether your appliance and power cord are damaged before operating your appliance. If there is a damage, do not operate the appliance and return it to an authorized technical service.
- Check whether there is any crack, disjoint or scratch on the filament (heating tube). If any, do not operate it and contact with your authorized technical service.
- Make sure that the main electricity is at the proper voltage which is indicated on the label of your appliance. Check the safety of the electric network. The fuse must be 16A.
- Do not use your UFO heater together with other devices at the same electricity cable or fuse.
- Use your appliance with a properly earthed plug.
- The earthed plug should stay outside of the heating field and the heater shouldn't be used below a socket outlet.
- The power cord must not be left on the body of the heater and should be kept out of the heating area.
- Do not use this heater with a programmer, timer or any other device that switches the heater on automaticaly, since a fire risk exists if the heater is covered or positioned incorrectly.
- Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.
- Make sure that, installation has been done properly before operating your device.
- For your safety, never use multi-plug outlet to power your heater in order to avoid overheating and risk of fire.
- Do not cover your heater and do not hang any clothing over it. This heater should never be used to dry clothes as it may cause fire.
- Do not insert any object into the protective grid.
- The heater should never be used for lighting cigarettes or similar things.
- Keep your heater away from combustible materials such as curtains at least 1m.

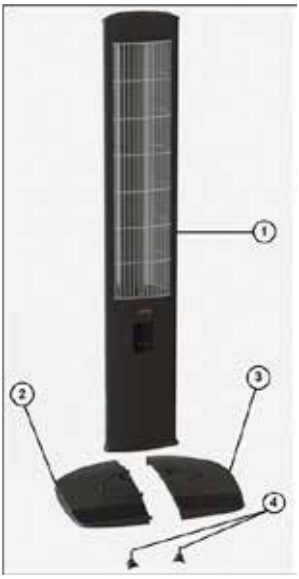
- Keep your heater away from easy flammable objects. To avoid the risk of objects such as pillows or blankets dropping on the heater, keep it away from the beds.
- Never operate your heater in areas where combustible materials are stored or placed.
- Don't let children play with the appliance and do not leave it without supervision when children are around.

WARNING! Don't move the appliance while it's working. Turn off and unplug the appliance if you want to carry it. You can carry it after you wait 10-15 min. cool down of the main body.

For Remote Control Model, T23EN;
WARNING! This heater is not equipped with a device to control the room temperature. Do not use this heather in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

IMPORTANT! The appliance is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

2. INSTALLING CHARTS AND TECHNICAL SPECIFICATION



1	Main Body
2	Left Base
3	Right Base
4	Base Screws

MODEL: UFO-H23EN

- Rated Voltage: 230 V
- Frequency: 50 Hz
- Power: 2300 W
- Size: 403x378x1113 mm (Width x Length x Height)
- Micatronic Flament
- Tip Over Protection
- Safe Distance Sensor
- Remote Control
- Heating Area: 23 m^2
- For Indoors Only

MODEL: UFO-H19EN

- Rated Voltage: 230 V
- Frequency: 50 Hz
- Power: 1900 W
- Size: 403x378x1113 mm (Width x Length x Height)
- Micatronic Flament
- Tip Over Protection
- Heating Area: 19 m^2
- For Indoors Only

IMPORTANT! Original UFO heaters can be distinguished from the counterfeit heaters with the embossed UFO logo ,serial number and markings which indicates model on the quartz glass of its filament. In case of repair, original parts should be used in order to ensure a long life time and provide an efficient operation of the heater. Heaters serviced using non original spare parts are out of warranty.

3. ASSEMBLY

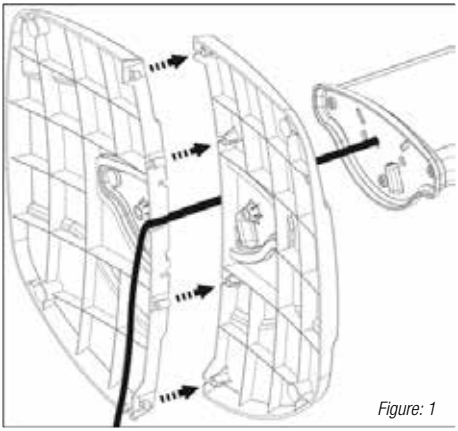


Figure: 1

- Before attaching the right and left base, place the power cord into the hole which is located on the left base. Then attach two parts firmly as shown in Fig. 1.
- Be careful not to damage power cord while attaching the base.

- Assemble the main body and base by using the “Base Screws”. Tighten the base and body firmly by screwing clockwise as indicated on figure 2. Make sure that assembly is correct and heater is well balanced on the base.

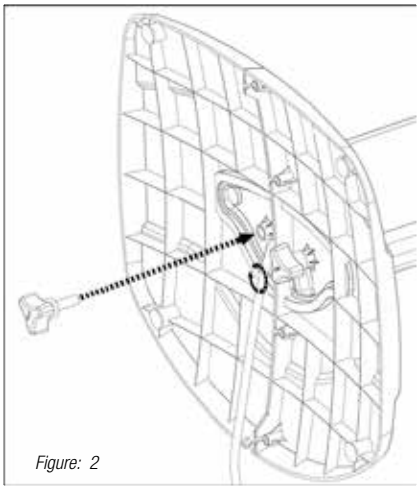


Figure: 2

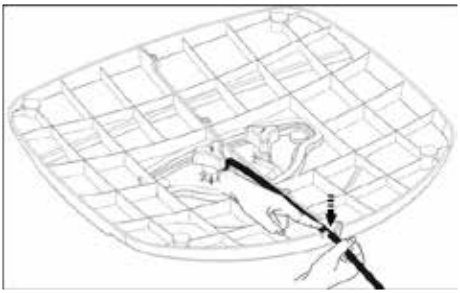


Figure: 3

- Push and insert the power cord to the hole which is located at the back of the base as shown in figure 3.

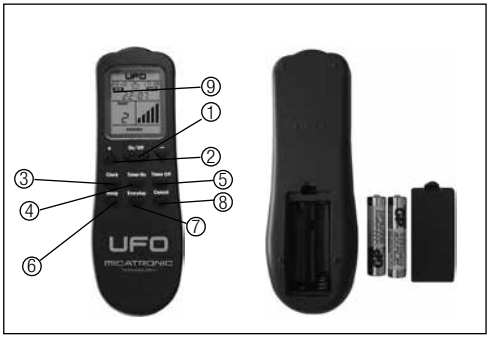
4. OPERATING THE DEVICE

UFO MICATRONIC heater, has 2 different model; the model with remote control (T23EN) and the model with thermostat control (T19EN).

WARNING! Visible glowing of heating element can be seen ~45 seconds later, after the appliance starts to operation.

4.1. Remote Control Model - T23EN

4.1.1. Definition of the Buttons on the Remote Control



The functions of your heater may be controlled via the buttons on your remote control and LCD screen. You may also control some of the functions of your heater through the buttons on front panel of the heater.

1. On / Off: Switches on or off the heater or stands it by.
2. + ▲ / - ▼ (Program Up / Down): Adjusts program settings.
3. Clock: Sets the time.
4. Timer On: When activated, it turns on the heater to the preset power mode. During Timer On function, heater does not turn off (stand by) by On/Off button and will continuously work at the low power until the On Time.
5. Timer Off: Switches off the heater to stanby mode at a preset time.
6. Sleep: Swithes off the heater to stanby mode at a preset time.
7. Everyday: Operates the heater on preset parameters everyday.
8. Cancel: Cancels all settings.
9. LCD (Liquid Cristal Display): Displays the settings of the remote control and related indicators.

WARNING! Insert the batteries of your remote control.

4.1.2. Definition and Function of the Indicators on the Remote Control

Symbol	Definition
	Power mode indicator
	Time settings indicator
	On time indicator
	Off time indicator
	Indicates remaining time to switch off the heater
Everyday	Indicates that “Everyday” function is on
UFO	Logo

4.1.3. Operation of the Remote Control

Inserting Batteries

Insert 2 AAA / Alkaline type batteries into your Remote Control.

1- Flip the backside of your remote control and pull out battery cover. Insert the batteries in accordance with the instructions and polarity of the batteries.
2- Change the batteries if it’s necessary, in the same way depicted above.

NOTE! 1. Replace the old batteries with the same type batteries. Otherwise, your heater may not function well.
2. Pull out the batteries in case of long terms of disuse to prevent leakage which may impair your remote control.

The screen of the remote control starts functioning after inserting the batteries. UFO logo and flashing clock indicator starts appearing on the screen.

Make sure that the heater is plugged in and “H” is seen on display screen which indicates the heater is functioning. “H0” indicates that the heater is in stand by position. H1, H2, H3, H4 and H5 indicates the increasing power level from low to high. Heater consumes 2300 W power at “H5” level while radiating a maximum amount of heat. Heater operates at H1 level, when the On/Off button is pressed on the remote control. If the heater was turned off while operating at a power level, it will continue operating at the same power level next time the power turned on.

Power Mode Adjustment

Press + ▲ / - ▼ buttons to adjust the power mode of your heater. Time settings are to be conducted for the rest of the functions to operate.

Time Settings

Adjusting the time

Press **Clock** button.

Press + ▲ / - ▼ buttons to set hour and minutes. Press **Clock** button to save your settings.

Press **Cancel** button to cancel time settings.

NOTE! Repeated presses on the buttons will gear the speed of buttons and intervals with the presses will slow down the process.

ON/OFF Timer Adjustment

WARNING! Set the correct time before using the On/Off Timer function and make sure the heater is on while adjusting the timer.

IMPORTANT WARNING! Heater will still be operating at a low power level until the preset “On Time” when the On/Off Timer is set. Thus, it prevents you from possible dangers such as covering the heater or wrong positioning by warning you with the visible glowing of the heating element. Also; indicators on the remote control and the display screen on the heater body, will warn you visually. Always check these indicators for your safety.

WARNING! If you set only the “On Time” but “Off Time” is not set, heater will operate continuously until turned off manually.

a) Timer On Settings

Press Timer On button while the heater is operating. “On” icon flashes on the remote control panel.

Press + ▲ / - ▼ buttons to adjust the “On Time”, with 10 minutes intervals. Press Timer On button again to save the time.

“ON” indicator and “On Time” appears continuously on the remote control screen which indicates that the heater is set to operate at that time. Also an “HP” indicator and red warning LED light appears on the control panel of the heater.

To cancel the “On Time”, press the “Timer On” button and then “Cancel” button.

b) Timer Off Settings

Press the “Timer Off “button while the heater is operating. “OFF” icon flashes on the remote control screen.

Press + ▲ / - ▼ buttons to adjust the “Off Time” with 10 minutes intervals. Press Timer Off button again to save the time.

“OFF” indicator and “Off Time” appears continuously on the remote control screen which indicates that the heater is set to turned off at that time. Also an “HP” indicator and red warning LED light appears on the control panel of the heater.

To cancel the “Off Time”, press the “Timer Off” button and then “Cancel” button.

c) Sleep Timer Settings

Warning! The time is to be set precisely and the heater is to be operating before using Sleep Timer function.

Press Sleep button.

Press + ▲ / - ▼ buttons to set sleep time from 1 to 12 hours.

Press Sleep button to save your settings.

Remaining time will appear on the screen.

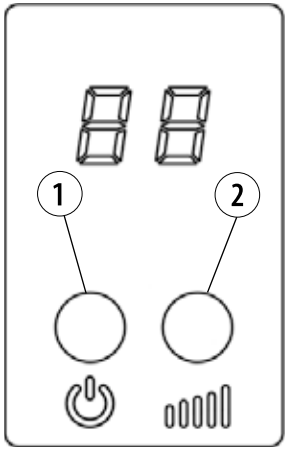
d) Everyday Function

If you use "Timer On/Off" function everyday for the same time, you can use "Everyday" button to avoid repeating these settings. Press "Everyday" button after "Timer On/Off" setting is completed. Heater will turn on and turn off automatically at the preset time as described above. "Everyday" icon can be seen on the remote control screen when this function is activated.

To cancel the function, press the "Everyday" button again.

NOTE! Press Cancel button to cancel all time settings. The settings will recede unless you press (Clock, Timer On, Sleep ve Timer Off) necessary button to save your time settings in 20 seconds.
Press Cancel button to cancel all kinds of time settings.
Repeated presses on the buttons will gear the speed of buttons and intervals with the presses will slow down the process.
Press Cancel button with the intervals of 3 seconds to cancel all settings of your remote control. Set your Sleep timer again in case of turning off and on the heater.
Once you set your On/Off time, such functions will operate in daily set times.
The heater is to be in stand-by mode to operate On timer.
Clock and UFO logo keeps functioning in Stand by mode.

4.1.4. Manuel Operation with Control Panel



When the heater is plugged, H0 appears on the control panel indicating that the heater is at stand by mode.

The 2nd digit of the power level indicates the increasing power level by 1 to 5. The On/Off button which is located over the On/Off symbol, simply turns on and turns off (Stand by) the heater.

To adjust the power, simply press the button over the "increasing lines" symbol. Each press will increase the heating power between 1 to 5 cycle.

Press the ON/OFF button to switch to stand by mode while heater is operating. When heater is turned on with the same button, it will continue to operate at the same level.

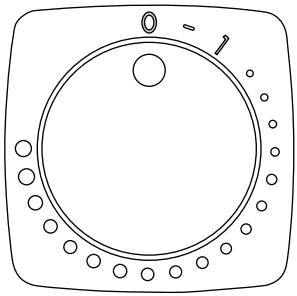
Unplug the power cord to disconnect the power of the heater.

If timer is set by the remote control,a warning red LED light appears continuously on the screen.

4.2 Thermostat Control Model - T19EN

Turn the button 0 to 1, to start the heater.

Adjust the thermostat button from low to high heating levels for your preferred room temperature. Heater will operate in low and high power cycles to keep the ambient temperature at the desired level.



WARNING! Heater continuously operates at low power until it is switched to "0" position manually. Thus, it prevents you from possible dangers such as covering the heater or wrong positioning by warning you with the visible glowing of the heating element.

5. SAFETY FUNCTIONS

5.1. Tip Over Protection

UFO MICATRONIC, has "Tip Over Protection" system to prevent the risk of fire in case of heater is tipped over. This function works differently in "Remote Control Model" and "Thermostat Model".

"Remote Control Model" warns with a three long "beep" signal and "Er" warning on the screen, when it is tipped over more than 30° angle. After these audible and visual warnings, it returns back to stand by mode "H0". Press the On/Off button in order to activate the heater again.

"Thermostat Control Model" switches off when tipped over more than 40° angle and switches on when returned back to correct operation position.

5.2. Safety Distance Sensor (For Only Remote Control Model T23EN)

CAUTION! This is an additional safety function. It does not prevent you against risks such as injury and fire, by itself. Please read "Safety Precautions" section at the top of this manual carefully.

UFO MICATRONIC is equipped with a sensor which detects the objects in front of the command panel. This sensor reacts differently for 2 different case;

1. If the distance of the object detected by the sensor and the control panel, is between ~1 m to ~20 cm. (This distance may vary according to the shape and color of the objects),then it lowers the heating power to a minimum level automatically. In this case, heater will react in a short time, when object is detected.
2. If the distance of the object detected by sensor and control panel is lower than 20 cm., after ~7 seconds, heater warns you with a 3 long "beep" signal and "Er" error on control panel. Then it returns back to stand by mode "H0". Press On/Off button to reactivate the heater again.

WARNING! "Safety Distance Sensor" do not work when objects are as close as to a touching distance.

WARNING! Position of appliance shouldn't be the way across the bright white surfaces or mirrors. Because appliance can lower it's the power level. In this case, change your appliance's position into the right direction or call your dealer to get service.

WARNING! If you keep your hands on the control panel over 7 seconds while controlling manually by buttons, heater reacts with warnings as described above. This is not a fault but a secondary safety function against tipping over risk.

6. CLEANING AND MAINTAINENCE

Before cleaning or maintenance, turn off your heater and unplug the power cord.

Maintenance

Maintenance is very important for the safe use of the heater.

1- Check your heater regularly. If there is a deformation such as cracks or disjoints on the heater body, filament glass tube, plastic cover and heater stand, do not operate your heater and consult to an authorized technical service.

2- Check the power cord and plug carefully. If you see any deformation such as scratches, cracks or punctures, do not plug it and consult to an authorized technical service.

Cleaning

1- Use a soft cloth with light soapy water to clean the heater. Then wipe it with a dry soft cloth. Never let water drip into the heater.

2- If filament and/or reflector is dirty, clean with dry air externally. Never try to remove the protective grid. If it is not possible to remove the dirt, consult to an authorized technical service.

7. CLEANING AND MAINTAINENCE

Attention!

Only technical services and persons authorized by UFO may serve, repair and replace the spare parts ofthis heater.

Points to be considered before shipping the product to the technical service:

1- Make sure that the thermostat of your appliance is in “0” mode.

2- Make sure that the plug, to which the appliance is connected, has power, check the fuse and power cord. If the plug lacks power, consult to an electrician.

3- Make sure that the appliance has been installed in accordance with the instructions in the manual. If the installation is inaccurate, consult to technical service.

Call the dealer to get service

8. TERMS OF WARRANTY

1- Upon purchasing your appliance, have Authorized UFO Distributor endorsed your certificate of warranty.

2- The physical life of your appliance is 10 years (The official duration of stocking spare parts for the well-functioning of the product).

3- The warranty is only limited to the defects of the model specified on the barcode within 2 years following the delivery date specified on the back page of the certificate.

4- The consumer should keep the invoice or an authentic copy of the invoice as well as the certificate of warranty in case a conflict occurs on the period of warranty since the date of invoice will be considered.

5- The warranty will be voided if the certificate or the original serial number of UFO product has been falsificated.

6- The certificates lacking the stamp and signature of the selling company are not valid.

This certificate of warranty by UFO does not cover the defects resulting from improper use of the product.

The warranty does not also cover:

1- Damages and defects due to faulty operating,

2- Damages and defects at the time of loading, discharging and transportation after the delivery of the product to the consumer,

3- Damages and defects due to low or high voltage and operating the product with the voltage other than specified in the label of the product,

4- Damages and defects due to fire, earthquake and lightning,

5- Defects due to infringement of the instructions in the user manual,

6- Damages and defect due to transportation of the product.

CE

PRODUCER
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Marmara Kurumlar V.D. 885 039 35 33

This symbol on the product or its packaging indicates that the appliance cannot be treated as normal domestic trash, but must be handed in at a collection point for recycling electric and electronic appliances. Your contribution to the correct disposal of this product protects the environment and the health of your fellow men. Health and the environment are endangered by incorrect disposal. Further information about the recycling of this product can be obtained from your local town hall, your refuse collection service, or in the store at which you bought the product.

Note

GARANTİ İLE İLGİLİ MÜŞTERİNİN DİKKAT ETMESİ GEREKEN HUSUSLAR

1- Ürünü aldığınızda Garanti Belgesini yetkili UFO satıcısına onaylatınız.

2- Ürünün kullanım ömrü 10 yıldır (Ürünün fonksiyonunu yerine getirebilmesi için gerekli yedek parça bulundurma süresi.).

3- Bu kullanım kılavuzunun ekinde verilen Garanti Belgesi, üzerinde belirtilen teslim tarihini takip eden 2 (iki) yıl içinde ve yalnızca barkod üzerinde belirtilen modelde meydana gelecek arızalar için geçerlidir.

4- Garanti süresinde anlaşmazlık doğduğu takdirde fatura tarihi esas alınacağından, kullanıcının Garanti Belgesi ile birlikte faturayı veya okunaklı bir fotokopisini muhafaza etmesi gerekmektedir.

5- Garanti Belgesi üzerinde ve ürünün orijinal seri numarasında tahrifat yapılmış olması halinde ürün, garanti hükmünden düşer. İbraz edilen Garanti Belgesinin arızalı ürüne ait olması şarttır.

6- Üzerinde satıcı firma kaşesi ve imzası ile satış tarihi belli olmayan belgeler geçersizdir.

UFO tarafından verilen bu garanti, cihazın normalin dışında kullanılmasından doğacak arızaların giderilmesini kapsamadığı gibi, aşağıdaki durumlarda da garanti dışıdır.

1- Kullanım hatalarından meydana gelen hasar ve arızalar,

2- Ürünün müşteriye tesliminden sonraki yükleme, boşaltma ve taşıma sırasında oluşan hasar ve arızalar,

3- Voltaj düşüklüğü veya fazlalığı, hatalı elektrik tesisatı, ürünün etiketinde yazılı olan voltajdan farklı voltajda kullanım nedenlerinden meydana gelecek hasar ve arızalar,

4- Yangın, deprem ve yıldırım düşmesinden meydana gelecek hasar ve arızalar,

5- Ürünün kullanım kılavuzunda yer alan hususlara aykırı kullanılmasından kaynaklanan arızalar,

6- Ürünün tamir yerine nakliyesi sırasında oluşan hasar ve arızalar

Garanti Şartları:

14.06.2003 tarihli ve 25138 sayılı Resmi Gazete'de yayımlanan Garanti Belgesi Uygulama Esaslarına Dair Yönetmelik, 24.04.2011 tarihli ve 27914 sayılı Resmi Gazete'de yayımlanan Garanti Belgesi Uygulama Esaslarına Dair Yönetmelikte Değişiklik Yapılmasına Dair Yönetmelik gereğince, 5. Madde'sinin 2. ve 3. Fıkraları aşağıdaki şekilde değiştirilmiştir.

"Bu Yönetmelik Hükümlerine ve Genel Müdürlükçe onaylanmış belgeye uygun olarak hazırlanacak garanti belgesinin tasdik edilerek tüketiciye verilmesini temin etmek ve ayrıca, bu yükümlülüğün yerine getirildiğini ispat etmekle satıcı, bayi veya acenteler sorumludur."

"Satılan mala ilişkin olarak düzenlenen faturalar garanti belgesi yerine geçmez. Ancak, servis istasyonlarında yapılan onarım ve parça değişimi işlemleri sonucunda verilen fatura, bu Yönetmeliğin öngördüğü garanti şartlarını içermesi kaydıyla, garanti belgesi yerine geçer."

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GARANTİ BELGESİ

Kullanım kılavuzunda gösterildiği şekilde monte edilmesi ve kullanılması, UFO'nun yetkili kıldığı servis elemanları dışındaki şahıslar tarafından onarım veya başka bir nedenle müdahale edilmemiş olması şartıyla, işçilik ve üretim hatalarına karşı, ürün teslim tarihinden itibaren, UFO MICATRONIC T23EN ve T19EN modelleri 2 yıl süreyle garanti edilmiştir.

Ürünün garanti süresi içerisinde gerek malzeme ve işçilik gerekse montaj hatalarından dolayı arızalanması halinde; işçilik masrafı, değiştirilen parça bedeli ya da başka herhangi bir ad altında hiçbir ücret talep etmeksizin tamiri yapılacaktır. Ürünün garanti süresi içerisinde arızalanması durumunda, tamirde geçen süre garanti süresine eklenir. Tamir süresi en fazla 20 iş günüdür. Bu süre, ürünün servis istasyonumuza, yetkili servis istasyonunun bulunmaması halinde yetkili satıcımıza veya firmamıza ulaştığı tarihten başlar. Arıza bildiriminin telefon, faks, e-posta, iadeli taahhütlü mektup veya benzeri bir yolla yapılması mümkündür. Ancak, uyuşmazlık halinde ispat yükümlülüğü tüketiciye aittir. Ürünün arızasının 10 iş günü içerisinde giderilmemesi halinde UFO, ürünün tamiri tamamlanıncaya kadar, benzer özelliklere sahip başka bir malı tüketicinin kullanımına tahsis edecektir. Garanti kapsamına giren arızanın tayini ve değiştirilecek parçaların saptanma şekli ve usulü tamamen firmamıza aittir.

Ürünün teslim tarihinden itibaren, belirlenen garanti süresi içinde kalmak kaydıyla, bir yıl içerisinde en az dört defa veya belirlenen garanti süresi içinde altı defa arızalanmasının yanı sıra, bu arızaların maldan yararlanamamayı sürekli kılması, tamiri için gereken azami sürenin aşılması, yetkili servis istasyonu mevcut olmaması halinde sırasıyla, yetkili satıcımız, bayimiz, bölge temsilciliği yetkisiyle birlikte veya firmamız yetkisiyle düzenlenecek raporla arızanın tamirinin mümkün olmadığının belirlenmesi durumunda, tüketici malın ücretsiz olarak değiştirilmesini, bedel iadesi veya ayıp oranında bedel indirimi talep edebilir.

Ürünün kullanım kılavuzunda yer alan hususlara aykırı kullanılmasından kaynaklanan arızalar garanti kapsamı dışındadır. Garanti Belgesi ile ilgili olarak çıkabilecek sorunlar için Gümrük ve Ticaret Bakanlığı Tüketicinin Korunması ve Piyasa Gözetimi Genel Müdürlüğü'ne başvurulabilir. Bu Garanti Belgesinin kullanılmasına, 4077 sayılı Tüketicinin Korunması Hakkında Kanun ve bu kanuna dayanılarak yürürlüğe konulan Garanti Belgesi Uygulama Esaslarına Dair Yönetmelik uyarınca T.C. Gümrük ve Ticaret Bakanlığı Tüketicinin Korunması ve Piyasa Gözetimi Genel Müdürlüğü tarafından izin verilmiştir.

Model :
Seri No :

Teslim Tarihi :
Fatura Tarihi, No. :
Satıcı Firma Unvanı :
Adres :
Tel-Telefaks :
Satıcı Firma (Kaşe ve İmza)

Bu belge, Tüketicinin Korunması ve Piyasa Gözetimi Genel Müdürlüğü'nün 105238 no.lu ve 13.09.2011 tarihli izin belgesine göre düzenlenmiştir.
(Bu bölümü, ürünü aldığınız yetkili satıcı imzalayacak ve kaşeleyecektir.)